

# BCPSLS Provincial RBC Redistribution Event Reporting

For: Transfusion Medicine Services (all Health Authorities)  
March 9, 2015

Please read this important bulletin if you are involved in shipping or receiving red blood cells (RBC) through the Provincial RBC Redistribution Program

## What is changing?

On **March 9, 2015**, the **BC PSLs Blood Transfusion or Blood Product Patient Safety Event Report Form** was updated to allow the identification of issues involving the shipping/receiving of RBCs between hospitals through the **Provincial RBC Redistribution Program**, and to allow the **Provincial Blood Coordinating Office (PBCO)** to receive notification about such issues. This bulletin is *only* for sites that participate in the Provincial RBC Redistribution Program and provides a general overview of the new online process using **BC PSLs**.



Blood Transfusion or Blood Product

### New question!

This new question will help identify issues pertaining to Provincial RBC Redistribution shipments

★ During which stage was the event discovered?	<input type="text"/>
★ During which stage did the event originate?	Distribution / redistribution (by supplier or to another organization)
★ What was the problem or incorrect action?	Packaging
★ What was the primary packaging or transport problem?	Incorrect packing configuration
★ Was the shipment part of the Provincial RBC Redistribution Program?	<input checked="" type="radio"/> Yes <input type="radio"/> No

Choose "Yes" to notify the Provincial RBC Redistribution Program

## Why is this change happening?

In October 2014, Health Canada published new regulations for all healthcare organizations that import, process, distribute, transform or transfuse human blood or blood components. Organizations are now expected to identify, document, investigate and report on all adverse events involving these activities. Coordinators from the Provincial Blood Coordinating Office (PBCO), which oversees the Provincial RBC Redistribution Program, collaborated with BC PSLs Central Office to update the BC PSLs Blood Transfusion or Blood Product Patient Safety Event Report Form to enable the BC Health Authorities to integrate the new Health Canada reporting requirements into their existing patient safety reporting processes.

Through BC PSLs, automatic email notification of events involving the Provincial RBC Redistribution Program will copy the PBCO to support follow-up and facilitate system-wide learning. Typically, issues involving RBC redistribution are identified and reported by the Receiving Site (hospital that received the blood) but need to be investigated and reported on by the Shipping Site (hospital that sent the blood). Until now, this work was done via email, phone, fax and paper documentation. The new process will enable the PBCO to use BC PSLs to invite the Shipping Site to lead event follow-up activities and document findings. Information from across the province can then be retrieved from the BC PSLs database and used to inform improvement efforts. Reporting to Health Canada will also be supported using BC PSLs functionality.

## What do I need to do differently?

To report a problem with RBC redistribution, access the Blood Transfusion or Blood Product Patient Safety Event Report Form the same way you always do and be aware of the new process for following up on Provincial RBC Redistribution Shipment issues.

## How do I know if the shipment is part of the Provincial RBC Redistribution Program?

RBC shipments packed with TempTale temperature monitors are part of the Provincial RBC Redistribution Program.

## Where can I find more information?

This bulletin provides an overview of our new approach to managing blood product issues involving the Provincial RBC Redistribution Program. Additional communications will be circulated once the process has been in place and used for a few weeks, giving the PBCO an opportunity to determine frequently asked questions. In the meantime, if you have questions, please contact Jennifer Danielson at [jdanielson@pbco.ca](mailto:jdanielson@pbco.ca)