

British Columbia Patient Safety & Learning System

Mission

To make health care safer for all British Columbians by fostering a culture of safety, shared learning, and continuous system improvement.

Vision

Safe health care for BC: No needless harm.



BC Patient Safety & Learning System serves all six health authorities across the province of British Columbia, Canada (population 4.86 million)



Over **100,000** potential reporters and **10,000** log-in users



Central Office in **Vancouver**, British Columbia



Over **one million incident reports** in database



SO WHAT?

Is reporting **volume** the only measure of success?

How can we show the **value** of our data?

How can we emphasize the **learning** within our safety & learning system?

LET'S
BLOG!



WHY BLOG?

1

Demonstrate the value of incident reporting to stakeholders by celebrating successful initiatives that address safety concerns.



Recognize staff for their commitment to quality, patient safety, and measurement for improvement.

2

3

Harness the power of storytelling to support change.



Share news and updates in an interactive way that encourages connections and engagement.

4

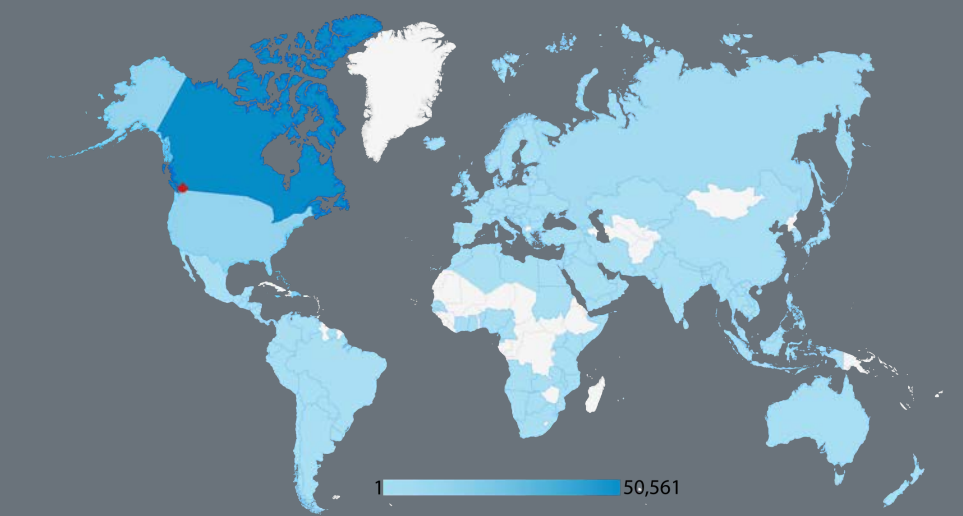
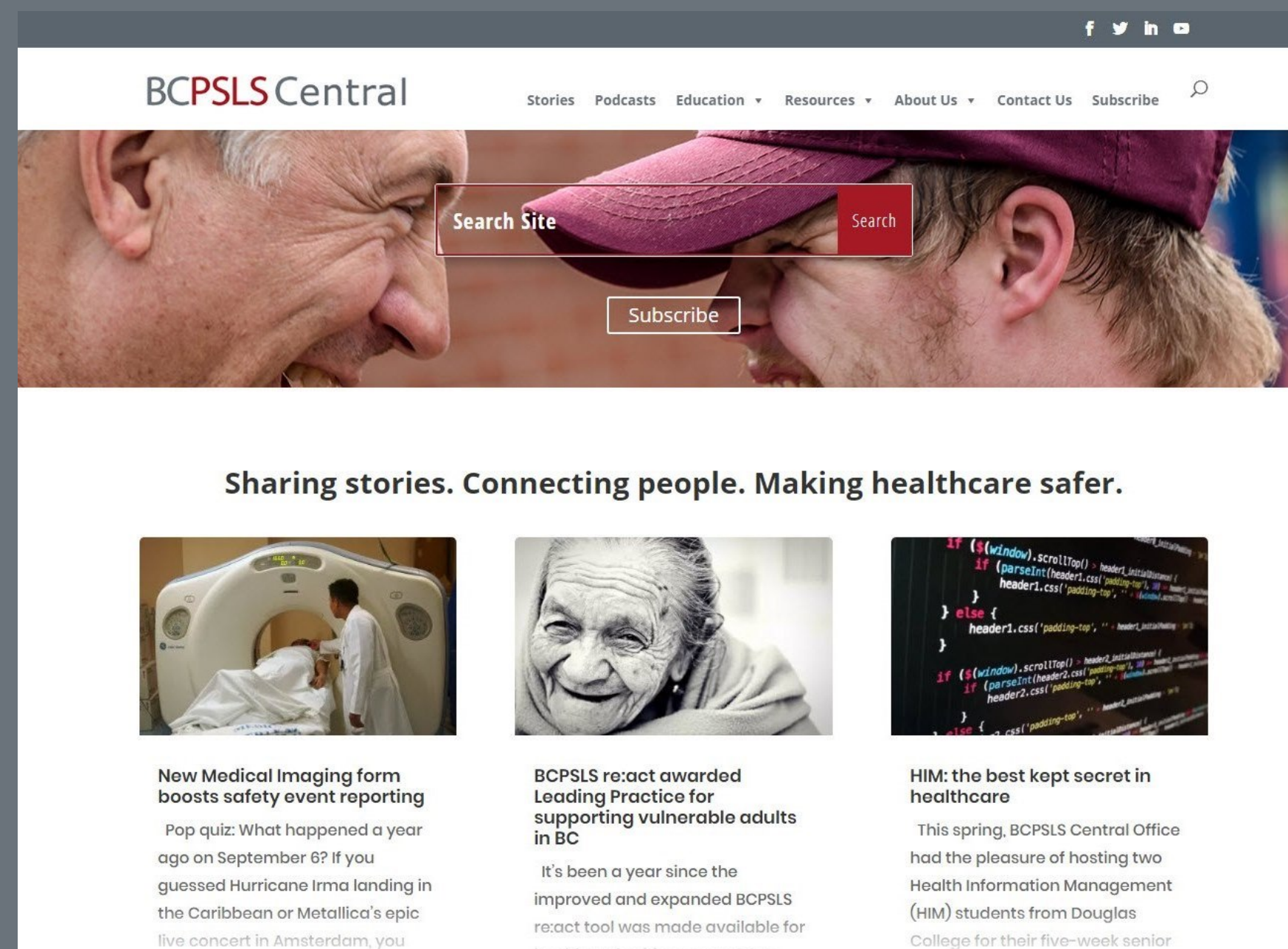
5

Facilitate social and participative learning necessary to transform incident report data into action.



Bring people together to share ideas and initiatives.

6



BCPSLS Central blog visitors from 154 countries



2008

BCPSLS incident reporting system launched



2013

Blog launched
13,000 visitors in first year



2014

Hermes Creative Award for design



2018

148,000 visits
130 published stories

Stakeholder survey 2017



Blog stories

95%

of those who read a blog story in the past 12 months **learned something new about patient safety** in BC

100%

of those who read a blog story in the past 12 months **found the information helpful and/or interesting** (62%) or somewhat helpful and/or interesting (38%)



Podcasts

100%

of those who listened to a podcast in the past 12 months **learned something new about patient safety** in BC

100%

of those who listened to a podcast in the past 12 months **found the information helpful and/or interesting** (83%) or somewhat helpful and/or interesting (17%)

What topics or resources would you like to see more of?



www.bcpslscentral.ca

