

Aggression towards staff Designated Occupational Health & Safety Staff All Health Authorities

October 31, 2017

What is changing?

BCPSLS data about patient safety events involving aggression towards staff will now be available to designated Health Authority (HA) Occupational Health & Safety (OHS) staff across the province. Summary reports will enable OHS team members to view and export specific, relevant, de-identified BCPSLS data to inform and assist with Violence Risk Assessments (VRAs) within their HAs.

Why have these changes been made?

Previously, each HA had its own process for conducting VRAs. To address inconsistencies in the types of data that were used to inform VRAs, the HAs collaborated with the <u>Health Employers Association of BC (HEABC)</u> and <u>WorkSafeBC</u> to develop a new provincial Violence Risk Assessment Standard earlier this year. The standard identifies the types of data that should be used to assess risk of violence in the workplace, including patient safety events involving **aggression towards staff**. BCPSLS worked closely with stakeholders to define a data set and develop summary reports that address the needs of OHS teams conducting VRAs.

What do I need to know?

If you are responsible for performing, monitoring or reporting on violence risk assessments in your HA, you will be given access to BCPSLS to obtain the data. A brief tutorial document has been uploaded to the Provincial Health & Safety System SharePoint site.

The tutorial demonstrates:

- Accessing BCPSLS and logging in
- Searching for events by status, date range, or ID number
- Designing, reviewing, and exporting summary reports
- Dashboard feature



Where can I find more information?

OHS team members can speak with their Safety & Prevention Manager for more information and support.

The link to the tutorial is located on the <u>Provincial Health & Safety System SharePoint site</u>, on the Resources page within the Standards Library.

For technical issues, please contact your HA's BCPSLS Coordinator.