

## What is BCPSLS re:act?

Under British Columbia's *Adult Guardianship Act* (AGA), the five regional health authorities (HAs), Providence Health Care, and Community Living BC are responsible for investigating reports of abuse, neglect, and self-neglect of vulnerable adults who are unable to seek support and assistance on their own due to restraint, physical handicap, illness, disease, injury, or any other condition that affects their decision-making ability. Vancouver Coastal Health (VCH)'s ReAct Adult Protection Program partnered with BC PLS Central Office to configure an electronic, web-based reporting tool called **BCPSLS re:act** to capture information about AGA cases. **BCPSLS re:act** is now available to HAs across the province.

## Advantages, opportunities...what can users learn from BCPSLS re:act?

**BCPSLS re:act** helps smooth communication between programs, sectors, and designated responders to better support vulnerable adults across the province, particularly during transitions of care. It provides a consistent method for collecting information, streamlines reporting and follow-up, assigns responsibility and accountability for investigation, tracks cases, and provides a secure environment for recording details of investigation that must be protected by law. In addition, the provincial **BCPSLS re:act** database will facilitate shared learning and provide a basis for resource planning and education. It will also enable HAs to learn more about:

- The types of AGA tools used to investigate and manage reports of abuse and neglect
- How AGA reports are being investigated and resolved
- Key information about adults involved, which is secure and separate from the health record
- If and where cases are reoccurring or unusual, and where reporting volumes are unusually high
- Trends in types of abuse and organizational strategies to investigate and handle the various types
- The volume of cases across the continuum in each HA

## Is BCPSLS re:act in use now?

VCH, Providence Health, and Island Health are using **BCPSLS re:act**.

## Is there a plan for provincial implementation?

This is our goal! BC PLS is in the process of establishing the infrastructure needed to support the implementation of **BCPSLS re:act** across BC this year.

Tammy Simpson, BC PLS Provincial Coordinator, will be contacting you to discuss your interest and the opportunity to implement **BCPSLS re:act** in your HA.

Questions? Contact Tammy at [tammy.simpson@phsa.ca](mailto:tammy.simpson@phsa.ca)