

Do you suspect a person over the age of 19 has or is being abused or neglected, or is possibly neglecting themselves?

To submit a BCPSLS re:act report, go to the re:act page on your Health Authority website (intranet), click on the “re:port Adult Abuse & Neglect” logo and complete the form:

Note: Mandatory fields are marked with a “*”

- Describe the suspected abuse, neglect and/or self-neglect.
- Choose the degree of harm to the adult. If you aren’t sure, select “0 – Unknown harm.”
- Is anyone else aware of the suspected abuse, neglect and/or self-neglect? Have you informed anyone else?
- Do you think the adult is able to seek support or refuse assistance on his/her own?
 - If the answer is “No,” select the reasons why not (choose ALL that apply).
 - If you aren’t sure, choose “Unknown” and select ALL possible reasons.
- Where does the adult live? (*For example:* in a private home or assisted living facility)
- Enter the demographics of the affected adult (*For example:* First name, Last name).
- Enter the information of the AGA reporter (The person who reported the suspected abuse, neglect and/or self-neglect to the Health Authority).
- If you have “Other people involved” to add, such as the “suspected abuser” or a “family member,” choose their role and enter their demographics.
- Ensure your name and email address are correct in the “BCPSLS re:act reporter” fields.
- Choose the Designated Responder from the drop-down list, or select “I DON’T KNOW” the record will be emailed to your Health Authority re:act office for assignment.
- Enter any staff safety issues or concerns that you’re aware of.
- Click “Save.”
- An email confirmation will automatically be sent to you (the reporter) and to the Designated Responder.

BCPSLS re:act

Who is affected?

Under British Columbia's *Adult Guardianship Act* (AGA), each Health Authority (HA) is responsible for investigating reports of abuse, neglect and/or self-neglect of vulnerable adults who are unable to seek support and assistance on their own due to restraint, physical handicap, illness, disease, injury or any other condition that affects their decision-making ability.

What can you do?

Report suspected cases of abuse or neglect in BCPSLS re:act, a provincial online reporting system that collects information about these events and gives HAs a way to investigate and follow-up.

What are the advantages of reporting?

Keeping vulnerable adults safe is everyone's responsibility. By reporting these events you are helping your HA to investigate, follow-up and protect this population. The information you provide will also help to enhance services for vulnerable adults in your community and across the province.

Who will investigate the event?

All employees are expected to take action when they become aware of a situation of abuse, neglect and/or self-neglect, but only specific staff are responsible for conducting and coordinating investigations. Depending on your HAs follow-up process, the appropriate person will be notified and determine who will investigate the report.

Who are Designated Responders?

Frontline staff who investigate re:act reports in accordance with the AGA. Typically, Designated Responders are social workers, mental health clinicians, health care case managers, licensing officers or re:act leaders in your HA.

Who are Designated Responder Coordinators?

Health care staff who coordinate responses to reports of abuse and neglect. Typically, Designated Responder Coordinators are practice leaders, program managers, team leaders, clinical educators or re:act leaders in your HA.