To learn more about what the Government of Canada is doing for seniors, please visit:

www.canada.ca/seniors or call:

1 800-0-Canada (1-800-622-6232)



Call 911 if you or someone you know is in immediate danger.

For more information:

Fraser Health re:act:

1-877-REACT-08

Interior Health re:act:

1-844-870-4754

Northern Health re:act TBD

Providence Health Care re:act:

1-877-REACT-99

Vancouver Coastal re:act:

1-877-REACT-99

Vancouver Island Health re:act

1-844-REACT99







Abuse hurts. Recognize it.
It's your duty to
report it.

Abuse, neglect, and selfneglect of a vulnerable adult is any intentional or negligent act that causes harm or serious risk and can be:

Physical / Sexual
Psychological / Emotional
Financial
Neglect / Self-neglect

What does abuse, neglect, and self-neglect of a vulnerable adult mean?



Who is a vulnerable adult?

A person who is 19 years of age or older and unable to seek -support and assistance on their own due to restraint, physical handicap, illness, disease, injury, or any other condition that affects

What is abuse?

The deliberate mistreatment of a vulnerable adult that results in physical, mental, or emotional harm, or causes damage to or loss of their personal assets. Abuse may include intimidation, humiliation, physical or sexual assault, theft, fraud, misuse of power of attorney, censoring mail, overmedication, isolation, seclusion, denial of privacy, denial of visitors, or any other basic

What is neglect?

Failure to provide necessary care, assistance, guidance, or attention that causes, or is reasonably likely to cause, physical or emotional harm to a vulnerable adult, or substantial damage to, or loss of their personal assets.

Active neglect

Intentionally withholding basic necessities of life (including care).

Passive neglect

Not providing basic necessities of life due to lack of knowledge, experience, or ability.

What is self-neglect?

Failure of a vulnerable adult to take care of himself/herself that causes, or is reasonably likely to cause within a short period of time, serious physical, mental, or emotional harm, or substantial damage to, or loss of their personal assets.

Self-neglect of a vulnerable adult includes living in unsanitary conditions or suffering from an untreated illness, disease, or injury that results in the adult dealing with his or her assets in a manner that is likely to cause substantial damage or loss.

Why does this happen?

Adult abuse or neglect or of a vulnerable adult often occurs due to the misuse of an abuser's power and control over the adult. Abuse or neglect can happen when the aggressor wants to intimidate, isolate, or control a vulnerable adult.

How can you help?

As a BC healthcare provider you can submit a safety event report of abuse, neglect and or self-neglect in:

BCPSLS re:act

Look for BCPSLS re:act on your Health Authority's intranet.

The report will be reviewed by your BC PSLS re:act office and assigned to a designated responder who will investigate the suspected case.