

What is changing?

On June 30, 2016, staff at BC Transplant will have access to a new **Organ Donation & Transplant Patient Safety Event Report** form in the BC Patient Safety & Learning System (BC PSLS). The new form will have its own logo (shown at right) on the BC PSLS landing page so it's easy to identify and locate, and include new questions and options for describing these events.



Organ Donation & Transplant

Why is this change happening?

Learning from events and near misses that occur during all steps of the process of organ donation and transplant is essential for improving quality of care and patient safety. Until now, these events have been reported in BC PSLS under the "Clinical process / procedure" category using broad terms such as "Incorrect process / procedure" to describe the event. Learning from events was hindered by the lack of specific details to identify the stage in the process where a problem occurred and exactly what happened.

To rectify this problem, **BC Transplant's Dr. Tom Tautorus** and **Lee James** joined forces with **BC PSLS Central Office** to develop a new reporting taxonomy (classification system) for events involving organ donation and transplant, along with the new reporter form and changes to the follow-up form.

BC Transplant staff can **use the new form to report safety events involving organ donation**, such as problems with organ retrieval or donor testing, **and transplant**, like issues with coordination or organ handling.



Tip! If the event does not involve harm to a patient, no patient information is required. Also, you won't need to assign a Degree of Harm when submitting an organ donation and transplant event report. The person following-up on your report (Handler) will enter this as part of their investigation.



Tip! Only events that actually involve a problem with organ donation or transplant should be reported using the new form. Other safety events that involve BC Transplant patients, such as falls and other accidents, should still be reported using the appropriate specialty form or the usual BC Transplant form.

Is there a way to provide feedback about the new form?

Yes! Reporters using the new Organ Donation & Transplant report form will see a "**FEEDBACK ON FORM AND FIELDS**" box near the bottom of the form where they can tell us what they think about the new form. Handlers will also see the same field on the follow-up form and can add their comments and ideas.

Reporters...please help us improve the form by giving us your feedback. Thank you!

Where can I find more information?

If you have questions or need help, please contact Dr. Tom Tautorus at tom.tautorus@bct.phsa.ca

You can also contact your BC PSLS Coordinator, Krystal Kersch,
krystal.kersch@phsa.ca