

What is changing?



On **December 9th 2015**, **Island Health** will become the first Health Authority to launch the new **Interfacility Transfer Event Report Form** in BC Patient Safety & Learning System (BC PSLs). The new form will have its own logo on the BC PSLs landing page so it's easy to identify and locate. The new form includes new questions and options for describing these events.

Why is this change happening?

Every day, many patients are transferred between one facility and another, usually by ambulance, in order to access specialized care, for tests and procedures, or to move them closer to home. These transfers require significant coordination and communication between two or more healthcare partners, including the sending site, receiving site, and transfer organization. Despite everyone's best efforts, sometimes transfers do not go as planned and patient safety issues are identified. The new report form, new questions, and changes to the options for classifying and reviewing interfacility transfer events aim to encourage reporting, promote collection of relevant information, support meaningful data analysis and enable shared learning and improvement.

Use the new form to report safety events involving the transfer of a patient, client, or resident from one facility to another in a transfer vehicle, such as an ambulance. Examples of events that should be reported using the new form are interfacility transfer delays, problems with resource allocation or coordination, and problems with the transfer process at any stage, where the problem resulted in potential or actual harm to a patient, or potential or actual impact on the patient and/or the organization.

How can I give feedback on the new form?

Reporters using the new interfacility transfer event report form will see a "Feedback on form and fields" box near the bottom of the form inviting them to share their suggestions and observations about the form. Event Handlers will see the same field on the follow-up form and can add their comments and ideas. Please help us improve the form by giving us your feedback. We appreciate you taking the time to share your thoughts!

Where can I find more information?

If you have questions, please contact Jeff McLaren (Jeff.Mclaren@viha.ca), John-Marc Priest (JohnMarc.Priest@viha.ca) or Meagan Tollefson (Meagan.Tollefson@viha.ca).